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TCC Customized Question	Mean	Mean	Mean
	2021	2019	Change
I understand my role in helping to achieve the institution's goals	4.12		N/A
I am satisfied with working at TCC	3.99	4.26	-0.27
this institution effectively facilitates the university transfer experience	3.94		N/A
this institution's processes are simple, clear, and documented where I can find them	3.28		N/A
community engagement efforts at this institution are focused on building success through education	3.93		N/A
this institution practices continuous improvement and forward-thinking	3.67		N/A
the institution addresses low-performing employees or detrimental workplace situations	3.08		N/A
TCC's policies, processes, and services help remove barriers to student success	3.54	3.90	-0.37
this institution's practices are environmentally sustainable	3.54		N/A
this institution celebrates successes and fosters community	3.76		N/A
this institution effectively uses resources to maximize financial responsibility and value to students	3.67		N/A
I feel valued and appreciated as an employee	3.49		N/A
the institution's physical facilities are safe, modern, accessible, and accommodating	3.80		N/A
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Racial Diversity Subscale - Institutional Structure	Mean	Mean	Mean
	2021	2019	Change
my institution has a strong commitment to promoting racial/ethnic harmony	4.08	4.13	-0.05







staff) (faculty and

Summary